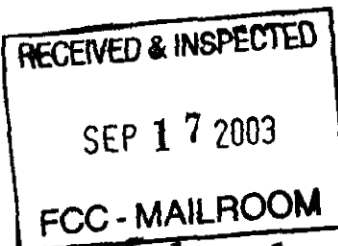


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508 West 153rd Street
New York, NY 10031
Phone (212) 926-0252
Fax (212) 926-2804

Saint Catherine of Genoa School

The enclosed letter refers to CC Docket No. 02-6

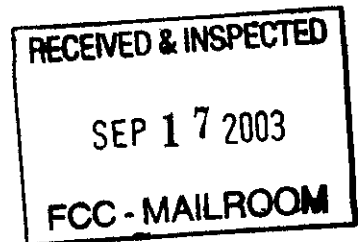
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508 West 153rd Street
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Saint Catherine of Genoa School

September 10, 2003

Schools and Library Division
Box 125—Correspondence Unit
80 South Jefferson Road
Whippany, NJ 07981



THIS IS A LETTER OF APPEAL

FDCL letter dated July 21, 2003

Funding commitment decision for funding Year 2002: (7/1/2002–6/30/2003)

Form 471 Application Number: 308275

Billed Entity Number: 10154

Applicant's Form Identifier: 471-2002

We are appealing 3 decisions. The Service Provider for all three is Network Outsource, Inc.

FRN: 801014	SPIN: 143024572	Contract: #SCG2002	Site Identifier:10154
FRN: 801017	SPIN: 143024572	Contract: #SCG2002	Site Identifier:10154
FRN: 801020	SPIN: 143024572	Contract: #SCG2002	Site Identifier:10154

The reason for denying St. Catherine of Genoa School e-rate funds is the same for all three FRN's listed above. The funding commitment letter states similarities in the language used to describe the IC (internal connection) and IA (internet access) on the Forms 470. The Form 470 is a fill-in the blank form that I used at your web site. The language used is yours. Next the letter seems to be saying the description provided to SLD of the vendor selection process was the same as other applicants. Again, the language used is from the information you provided. **The vendor was not involved in our selection process.** Cost was our first consideration. Two other vendors provided bids. Then we learned they were no longer in business or doing business under other names. We received several calls from sales consultants who were unwilling to visit the school but would give us a bid over the phone. We did not even consider them. Network Outsource, Inc. is the only company that gave us a legitimate bid. Based on the price they gave us and the good service they have provided for the past 2 years, St. Catherine of Genoa School chose Network Outsource, Inc.

Sincerely yours

Nancy Collins
Computer Teacher

cc: Federal Communications Commission—CC Docket No. 02-6